



# Boletín de Apoyo Técnico

¿Por qué mi plan dice estar expirado?

1. Vaya a **Help > About Sage 50 Accounting**.

2. Observe el renglón **Plan Level**.

About Sage 50 Accounting

## Sage 50 Accountant Edition

**Sage 50 Accountant Edition 2015**  
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For more information about Sage and its various products and services, go to [www.sage50accounting.com](http://www.sage50accounting.com) or call 1-800-336-1420

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Release: Sage 50 Accountant Edition 2015  
Build: 22.3.00.0248  
Serial Number: 0FEC6-8CCF-76CA-CF3A  
Customer ID: 4000919333  
Installed Tax Service: 20150901  
**Plan Level: Sage Business Care, Auto-renews on: Expired**

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OK

3. Si dice *Expired*, puede haber varias causas:

- **Su producto no ha sido activado:** En este caso, bajo Serial Number debe ver <NOT REGISTERED>. Sencillamente vaya a **Help > Sage 50 Activation, Licensing, and Subscription Options** y escoja *Activate Online Now*.

- **Tiene instalado un producto obsoleto:** Para evitar problemas con nómina y activación de su producto, asegure tener instalada la versión más reciente (Sage 50 2016.1).

- **Business Care Plan expirado:** No podrá correr nómina. Necesita renovar su suscripción al *Sage Business Care Plan*. Contacte a Sage al 866-800-0654 o llame a nuestra oficina al 787-995-6620 para obtener una propuesta.



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